

BeauDura SPC Vinyl Flooring Maintenance Instructions

As a truly exceptional luxury floor, BeauDura requires little maintenance to perform year after year. Cleaning and maintenance frequency varies based on specific traffic volume and area of use. Walk-off mats, daily sweeping and a regular cleaning schedule will reduce daily dirt, dust and build-up and minimize the need for more extensive maintenance steps.

Immediate Care after Initial Installation

- Adhesive residue may be removed with a clean white cloth lightly dampened with mineral spirits.
- A minimum 1/4" plywood should be used to cover a new floor when moving heavy objects.
- Sweep, dust mop or vacuum (without a beater bar) thoroughly.
- Keep the room temperature between 65 °F and 85 °F.
- Once the floor has been properly installed, you can begin to perform regular maintenance.

Regular Maintenance

• These floors can be easily maintained with damp mopping using a neutral vinyl floor cleaner when needed. BeauDura products do not require waxing or polishing, but may be waxed or polished, if desired.

- Sweep, dust mop, or vacuum thoroughly to remove all dirt and grit.
- Damp mop with properly diluted neutral LVT cleaner following the container instructions for proper dilution rate.
- Rinse (do not flood) with clean water.
- Always remove excess water and allow floor to fully dry.
- When utilizing a low RPM machine or auto scrubber, use properly diluted neutral detergent and the appropriate scrubbing pad or equivalent brushes.

Additional Recommendations

- Avoid cleaners that contain abrasives or solvents, which can permanently damage the floor.
 - If using walk-off mats, place walk-off mats at all entrances as wide as the door and long enough to accommodate the soil load and weather conditions. Be sure to use only non-staining mats that do not feature a latex or rubber backing as these backings may cause permanent discoloration to the vinyl floor.
 - Vacuum any mats or area rugs regularly.
 - Use floor protectors, measuring at least 1" in diameter, under furniture to reduce indentation. Generally, the heavier the item, the wider the floor protector needs to be.
- Use of blinds or curtains is recommended for peak sunlight hours to prevent discoloration or damage due to excessive temperature variations.
- Always use wet floor signs in commercial applications when performing any wet maintenance.

BeauDura Limited Warranty

WARRANTY OWNER: This warranty extends only to the original end-user. Warranties are non-transferrable. All warranty coverage terminates if you sell or otherwise transfer the Flooring or the property to which the Flooring is

attached. No installer, retailer, distributor or agent, or employee of BeauDura may alter the obligations or limitations of any BeauDura warranty.

Definitions / To Be Covered:

- **“Wear”** Must be through the wear layer to the degree that the printed pattern is affected or altered.
- **“Fade”** Must be to the degree that the floor is permanently discolored.
- **“Stain”** Must be from normal household cleaning agents, chemicals or routine care and maintenance.
- **“Water Damage”** Covers structural-integrity damage to the flooring itself after water exposure in standard conditions (does not cover flooding)

WARRANTY PERIOD

All BeauDura Durable/First Choice/Go To Collection

Lifetime Residential Limited Warranty: BeauDura warrants its BeauDura SPC vinyl flooring to be free from manufacturing defects in residential environments for lifetime from the date of purchase.

10-Year Commercial Limited Warranty: BeauDura warrants its BeauDura SPC vinyl flooring to be free from manufacturing defects in commercial spaces for 10 years from the date of purchase.

All BeauDura SPC Products

Lifetime Residential Limited Warranty: BeauDura warrants its BeauDura SPC vinyl flooring to be free from manufacturing defects in residential environments for 25 years from the date of purchase.

10-Year Commercial Limited Warranty: BeauDura warrants its BeauDura SPC vinyl flooring to be free from manufacturing defects in commercial spaces for 7 years from the date of purchase.

Note: Gloss reduction or surface scratches are NOT considered surface wear.

Pre-Installation: BeauDura warrants that its flooring is free of visual defects. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. BeauDura will not be responsible for any claim for flooring installed with visual defects. Use and installation of the floor constitutes acceptance of the product received.

INSTALLATION: BeauDura warrants the installation integrity of these products provided the floor was installed according to the BeauDura Installation Instructions. The flooring must be used only indoors in a dry, climate controlled area. The flooring must be maintained in accordance with BeauDura Maintenance Instructions.

WORKMANSHIP: BeauDura does not warrant installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your BeauDura floor should be professionally installed by contractors who have demonstrated expertise in installing resilient floors. **If BeauDura repairs or replaces any flooring as a result of a warranty claim, you will be required to clear, at your own expense, any items placed over the affected areas subsequent to the original installation. In the event that BeauDura repairs or replaces any flooring covered under this Limited Warranty, this Limited Warranty shall remain in effect with respect to such flooring for a period limited to the remaining eligible duration of the original Limited Warranty.**

TERMS: If a defect covered by this warranty occurs and is reported in writing to the merchant from which the flooring was purchased within the warranty period specified above as applicable, BeauDura will supply new

flooring material of similar color and quality to replace the defective area. BeauDura will not pay or be responsible for any labor costs. In the event that BeauDura repairs a floor, this warranty shall remain in effect with respect to original floor.

LIMITATION ON DAMAGES: BeauDura excludes and shall not pay any incidental or consequential damages under this warranty. This shall include any liability for lost profits or any indirect, special or consequential damages. The remedies contained herein are the only remedies available for a breach of warranty of any kind. BeauDura's sole obligation and Distributor's sole remedy for claims arising hereunder for any and all losses and damages resulting from any cause shall be that BeauDura shall repair, at the option of BeauDura, or replace the defective material. In no event, including in the case of a claim on negligence, shall BeauDura be liable for incidental or consequential damages.

Exclusions

The following exclusions are NOT covered under this warranty agreement:

- **Loss due to loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or reinstallation of the affected material, and any other incidental or consequential damages.**
 - Inherent variations that are consistent with those of a natural product to include pattern, color and texture do not indicate defective material.
- **Products sold through unauthorized internet dealers. To confirm authorization, contact BeauDura at our local office (469) 421-1140**
- Dissatisfaction or damage due to improper installation or maintenance.
- Installation of flooring that contains any manufacturing defect.
- Differences in color between products, samples and/or photographs.
- Indentation from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture without protectors.
- **Damage resulting from moisture problems. Moisture emissions from concrete can result in high pH and alkaline conditions that can distort the product. Our SPC and WPC flooring is waterproof and reliably secures the flooring panels on all four sides. However, moisture in the subfloor could cause mold, mildew, and other moisture related issues such as cupping or moisture emissions under the flooring, which may contribute to an unhealthy indoor environment. It is up to the flooring contractor to determine if a subfloor is not cured. Should the subfloor not be cured, please use the moisture barrier/mitigator like 6 mil poly sheeting plastic to prevent the material from being damaged by moisture from the subfloor.**
- Discoloration, including but not limited to, U.V. light and heat sources.
- Reduction in or loss of gloss. Loss of finish gloss over time is consistent with normal wear and tear and is not a product flaw.
 - Surface scratches or scuffing.
 - Inappropriate end-user activities.
 - Damage caused by fire, flooding or intentional abuse.
 - Damage caused by vacuum beater bar or use of rubber-backed mats.
 - Damage caused by adhesives, adhesive tape, scratches, gouges, scuffs, punctures, cuts, indentations, burns, accidents, lack of proper furniture rests or any intentional misuse of products.

- Cracking, warping, soiling, fading, improper maintenance or abuse caused by items such as roller skates, spiked shoes or pets.
 - Damage caused by water or problems under the flooring, including but not limited to moisture (except for topical spills), mildew, alkaline substances, hydrostatic pressure, expansion and contraction between planks/tiles and/or humidity levels above those recommended.
- Failure to follow manufacturer's installation and maintenance instructions.
 - This limited warranty is void if, prior to installation, this flooring is not acclimated to room temperature (between 65 °F and 85 °F) at job site for a minimum of 48 hours and, if post-installation, such flooring is not continuously maintained at such temperature.

There are no other warranties beyond this express warranty. All other warranties, including warranties of merchantability or fitness for a particular purpose (including slip resistance, fire resistance or any other safety factors not set forth in company's specifications), are excluded. No implied warranties of any kind are provided. Except as herein expressly stated, there are no warranties or conditions, express or implied, by operation of law or

Otherwise, for any breach of contract, products liability, strict liability, and negligence or part thereof furnished hereunder. The parties agree that the implied warranties of merchantability and fitness for a particular purpose and all other warranties and/or guarantees, express or implied, are excluded from this transaction and shall not apply for the contract products.

HOW TO GET SERVICE: First, contact your retailer or distributor. If you have additional questions or concerns, please contact BeauDura by telephone at **469-421-1140** by email at **beaudurafloors@gmail.com**. Where possible, any complaints made under this warranty will be resolved within 30 days. However, due to the nature of certain complaints and/or forces outside BeauDura's control, certain complaints may take longer to resolve. If your complaint has not been resolved by your retailer within 30 days of your notification to the retailer, please contact BeauDura directly for further assistance.

YOUR RIGHTS UNDER STATE LAW: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

GOVERNING LAW, FORUM AND VENUE: This warranty shall be interpreted in accordance with the laws of the State of Texas, without regard to any choice of law provisions which might otherwise apply in Texas or elsewhere. BeauDura and customer agree that the Superior Court of Texas shall have exclusive jurisdiction to adjudicate any claim or controversy arising out of or relating to this warranty or BeauDura flooring.

You acknowledge and agree that all actions or proceedings arising in connection with this warranty shall be tried and litigated exclusively in the County of DuPage, State of Texas. If any provision of this warranty is found to be unenforceable, the remaining provisions will remain in full force and effect.